

## HERITAGE CARE GROUP TRUSTEES' SYNOPSIS

### TRISH DAVIES



*Chair of Heritage Care  
Chair of Remuneration Committee*

- Joined the Board of Heritage Care in September 2007 and appointed to the Audit & Risk Committee in April 2008. Elected Chair in September 2010 and also appointed as Chair of the Remuneration Committee, resigning from the Audit & Risk Committee.
- Senior Independent Director of the Cambridgeshire Community Services NHS Trust.
- Extensive experience of working at Board Level in non-departmental public health and social care bodies.
- Former Inspector and Policy Adviser in the Department of Health, delivering the full suite of National Minimum Standards under the Care Standards Act 2000.
- Deputy Chief Executive and Director of Regulation for the Human Fertilisation & Embryology Authority until her retirement in 2010.
- BA (Hons) Social Studies degree from Liverpool University and qualified Social Worker, registered with the GSCC.

### WENDY TEMPLE



*Deputy Chair of Heritage Care  
Chair of Amber Housing  
Member of Remuneration Committee*

- Joined the Board of Heritage Care in January 2008 and appointed Deputy Chair in July 2013. Appointed Chair of Amber Housing in April 2008.
- Fellow of the Chartered Institute of Housing – 30 years as a housing professional with local authorities and housing associations, including more than 20 years at Director/Chief Executive level.
- Retired Group Chief Executive of Heart of England Housing Group which includes South Warwickshire Housing Association (5,800 homes) and Heart of England Housing & Care (450 bed spaces).
- Extensive experience of setting up and working at Board level in 'not-for-profit' housing and care organisations since 1996 and in the merger of Heart of England Housing Group with another large housing group.
- Led in transfer of housing and care stock and implementation of refurbishment and business development programmes.
- B.Sc (Hons.) Politics degree from Southampton University.

**ROBIN  
HOGG**



*Chair of Community Options*  
*Board Member of Heritage Care (Lead for Mental Health Services)*  
*Member of Audit & Risk Committee*

- Appointed to the Board of Heritage Care in September 2010 when Community Options joined the Heritage Care Group.
- Joined Community Options Board in 2002 – Previously Vice Chair, Chair of Personnel, Health and Safety and Joint Staff Committees.
- Chartered Fellow of the Chartered Institute of Personnel and Development.
- HR Director for 2 organisations.
- Experience as Line Manager, Training Manager and Recruitment Manager for a large retailer.
- 25 years' experience as an HR Consultant including 14 years as an Investors in People Assessor.
- Held interim CEO posts in Mental Health Charities in London.
- Trustee of two local charities in South London.
- BSc (Hons) in Psychology from University of Sheffield.

**IAN  
KNOTT**



*Treasurer of Heritage Care*  
*Chair of Audit & Risk Committee*  
*Member of Remuneration Committee*

- Joined the Board of Heritage Care as Treasurer in January 2008.
- Retired Director of Finance of Moorfields Eye Hospital NHS Foundation Trust since 1996.
- 20 years' Board level experience with 14 years' specific Audit Committee experience, including running substantial finance departments, IT, contracting, procurement and commercial services.
- Voluntary Finance Director/Treasurer for one other charity, BOPH (Business Opportunities for the Physically Handicapped), which provides workshop facilities to relieve the needs of physically and mentally handicapped people and those with special needs within the local community.
- Member of both the CIPFA Disciplinary Committee and Invigilation Panel.
- Fully Qualified Accountant (Chartered Institute of Public Finance & Accountancy – CIPFA).

## SUE ALDER



### *Trustee of Community Options*

- Joined the Board of Community Options in August 2015.
- Currently Chair of Engaging Kent CiC, the contract holder for Healthwatch Kent, with lead role regarding public engagement.
- Currently Managing Director of a consultancy company whose clients have included the Ministry of Justice (in UK and Palestine), Rethink Mental Illness, a Sheffield mental health charity, the Deputy Prime Minister's Social Inclusion Think Tank, Nike, Rio Tinto and the Lord Mayor of London.
- Experienced in mental health, having held roles within the NHS, voluntary sector and private companies for 15 years.
- MSc unit in Qualitative Research Methods, BSc Psychology, accredited Belbin practitioner and Partnership Broker.

## SELMAN ANSARI



### *Board Member of Heritage Care*

- Joined the Board of Heritage Care in July 2009.
- Called to the Bar in 1997 and has a Post Graduate Diploma in Competition Law.
- A partner at Bates Wells & Braithwaite in its Public & Regulatory Law Group, providing legal advice and representation to charities and other not-for-profit organisations on all aspects of public law and relations with public authorities. Also represents not for profit bidders in tender disputes.
- Formerly an Associate in Energy Law and Legal Adviser for the Office of Gas & Electricity Markets.
- Experience of supporting people in the social care sector and providing pro bono advice.

**JEANETTE  
BEER**



*Board Member of Heritage Care (Lead for Older People's Services)  
Chair of Quality Committee*

- Joined the Board of Heritage Care in January 2012.
- Extensive experience in senior management and patient safety, at national, regional and local level within the NHS. Currently working as Safety & Learning Lead NHS Litigation Authority. Previously worked as Patient Safety Manager NHS London and Associate Safer Care NHS Institute for Innovation and Improvement
- Worked for seven years as Directorate Matron at United Lincolnshire Hospitals NHS Trust main area of responsibility in haematology and oncology, with responsibility for clinical governance and patient safety in all other areas of the directorate.
- Qualified as a State Registered Nurse in 1981. Diploma in Research Methods for Health Professionals, MSc in Health Services Research and Post Graduate Certificate in Clinical Leadership. Completed Patient Safety Officer training Institute for Healthcare Improvement Boston USA.

**JACKY  
FISHER**



*Director of Amber Housing*

- Joined the Board of Amber Housing in April 2008.
- Previously served as Board Member for Heritage Care from July 2005 to August 2014.
- Early career in Social Services, later specialising in assessments for the Family Fund and the Independent Living Fund.
- Retired after 13 years as Social Work Director for the Independent Living Fund, managing 90 self employed assessors around the UK.
- Disability qualified member of Disability Appeal Tribunals.
- Trustee of small local group of almshouses.
- Trustee of Nottinghamshire Royal Society for the Blind.

**SIMON  
GRIFFITHS**



*Board Member of Heritage Care (Lead for Learning Disability Services)*

*Member of Audit & Risk Committee*

- Joined the Board of Heritage Care in January 2008 and appointed to the Audit & Risk Committee in April 2008.
- Board level experience of commissioning and managing a range of community services principally within the NHS, but also in partnership with the voluntary sector and Local Authorities.
- Recently established Simon Griffiths Consulting Ltd providing advice and support to public and third sector organisations – currently working with NHS England on New Care Models.
- Director with Derbyshire Community Health Services NHS Foundation Trust from March 2003 to April 2015.
- Chair of Governors at Queen Elizabeth's Grammar School Ashbourne Academy from February 2011.
- Formerly Director of Operations for Haringey NHS Primary Care Trust in north London.
- BA (Durham), Diploma in Health Services Management.

**SCOTT HALDANE**



*Board Member of Heritage Care*

- Joined the Board of Heritage Care in August 2015.
- Currently Director of Finance at Cambridgeshire & Peterborough NHS Foundation Trust, leading the Finance, IM&T, Informatics, Estates, Programme Management and Transformation functions across the Trust.
- Extensive experience at Board and Director level in the Health Service and within the Private sector.
- Non-Executive Director at Edinburgh Leisure and Lay Member of Court at Stirling University.
- Chartered Accountant (ICAS), Chartered Institute of Public Finance and Accountancy (CIPFA) Honorary Member. Past president and Fellow of the Healthcare Financial Management Association (FHFMA).
- BA in Accountancy and Business Law from the University of Stirling.

**MARGARET  
LALLY**



*Board Member of Heritage Care  
Trustee of Community Options  
Member of Quality Committee*

- Joined the Board of Heritage Care in October 2013. Also appointed as a Trustee of Community Options in October 2013.
- No longer works full time. Previously Director of UK Service Development at the British Red Cross where she oversaw transfer of four care homes to Heritage Care and played a lead role in developing the Society's health & social care offer as well as the organisation's policy and advocacy strategy. Prior to that was Deputy Chief Executive of the Refugee Council.
- Worked in the NHS for a number of years managing and developing services for people with learning disabilities, older people and community health services.
- Strong experience in the voluntary sector including as Chair of Camden MIND. Currently Chair of Governors of a primary school and trustee of Phase Worldwide, an international charity.
- CIPFA Diploma in Accountancy & General Management, MA in Social Administration & Public Policy, BSc. in Sociology, Certificate in Global Health Studies.

**JEANETTE  
MITCHELL**



*Trustee of Community Options*

- Joined the Board of Community Options in April 2013, when Community Options acquired Credo Ceramics.
- Trustee of Credo since 2004.
- Now semi-retired, works as a Sessional Community Support Worker for the Burgess Autistic Trust.
- Previously worked for MIND as a Day Centre Manager at Stepping Stones.
- Trained as a Mental Health Nurse.

**HEATHER  
PALMER**



*Board Member of Heritage Care  
Member of Audit & Risk Committee*

- Joined the Board of Heritage Care in October 2013.
- Substantial experience at senior management level within public, private and not for profit institutions in HR and Learning & Development.
- Currently working as an Associate Tutor with the University of East Anglia and as an interim senior HR Business Partner in the Norfolk and Suffolk Mental Health Trust.
- A Chartered Fellow of the Chartered Institute of Personnel & Development, Master of Arts Degree (merit) in Human Resource Management, Certificate in Training Higher Education, and Member of the Chartered Management Institute.

**DYLLON  
PARKINSON**



*Board Member of Heritage Care  
Director of Amber Housing  
Member of Audit & Risk Committee*

- Joined the Board of Heritage Care in January 2012. Appointed as a Director of Amber Housing in April 2012.
- Substantial experience in senior operational management in the private and public housing sector and care & support services.
- Currently working as a Consultant at LGS Consultancy, advising on new business opportunities, strategic policy development and audit trailing.
- Previously worked for the Mace Group as Lead Advisor to Local Authorities, bidding for LANP funding to develop LA affordable housing programmes, and as Head of Region at Genesis Housing Group.
- MSc in Health and Social Services from The London School of Economics and Political Science.

**TREVOR  
PEEL**



*Director of Amber Housing*

- Joined the Board of Amber Housing in April 2006.
- Previously served as a Board Member for Heritage Care from June 1999 to September 2008.
- Registered general and psychiatric nurse with a background in care of elderly, mental health and learning disabilities.
- Formerly Health Authority Member and Director at the Royal College of Nursing.
- Former Governor of HM Prison Service.
- Former Mental Health Act Commissioner for England and Wales.
- Wide experience in management, marketing, conferences and publishing for the health sector.
- Chair of NHS Independent Review Panel for Continuing Health Care of the North East Strategic Health Authority.
- Member of the Consumer Council for Water (Northumbria).
- Reserve Member of the Statutory Health Committee of the Royal Pharmaceutical Society of Great Britain.

**RICHARD  
QUIGLEY**



*Board Member of Heritage Care*

- Joined the Board of Heritage Care in August 2014.
- Currently being supported by Heritage Care in Lincolnshire.
- Employed as a Quality Checker of Heritage Care services since December 2011.
- Carries out voluntary work in the café Rainbow in Grantham.
- Helps organise Lincolnshire Get Connected group.
- Completed 3 year course in “First Level Learning” at Grantham College.
- Regularly attends multi-sports activities at local leisure centre.



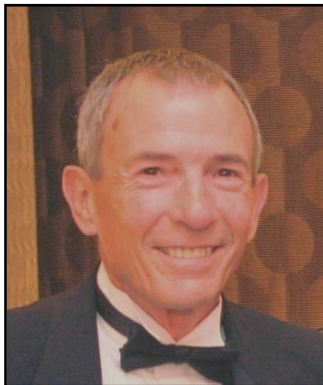
**LORI  
REYNOLDS**



*Board Member of Heritage Care  
Trustee of Community Options  
Director of Amber Housing  
Member of Quality Committee*

- Joined the Board of Heritage Care in July 2011. Appointed as a Trustee of Community Options in April 2013 and as a Director of Amber Housing from October 2014.
- Extensive experience in all aspects of communications, marketing and public relations and across all aspects of the NHS and politics, as well as training and development experience in boards of health professionals.
- Formerly Regional Head of Communications with the Department of Health and Public Relations Manager at the London Borough of Bromley.
- Experience at Board level, senior management and of running her own business.
- Former Member and Chair of Governors of a local primary school.
- BSc (Hons) Social Sciences degree from the Open University.

**JOHN  
SCHUSTER**



*Trustee of Community Options  
Board Member of Heritage Care  
Member of Audit & Risk Committee*

- Appointed to the Board of Heritage Care in October 2013.
- Joined the Board of Community Options in 2010.
- Experience in marketing and business development within the Financial Services sector as both Director and Consultant.
- Fellow of Royal Society of Arts and a member of the Chartered Institute of Marketing.
- Currently holds a number of voluntary roles, including Chairman of Quay 430 Management and Freehold Limited and has been a trustee of other charities.